

Our Best Rate Commitment

by ORIX HOTELS & RESORTS

ORIX HOTELS & RESORTS is committed to offering fair and competitive rates to guests who book through our official website.

Our Approach to the Lowest Available Rate on the Official Website

- The most competitive rates available on domestic online travel agents at the time of reservation.
- The best deal when compared under the same conditions (hotel, reservation date, date of stay, number of guests, room type, payment method, cancellation conditions, length of stay, etc.)
- The best deal when comparing plans with the same incidental services and privileges (amenities, etc.)

Rates that cannot be offered on the official ORIX HOTELS & RESORTS website

The following prices are excluded and cannot be compared with the lowest prices shown on the official website.

- Prices that are not publicly available, such as corporate rates.
- Prices targeted at specific member organizations.
- Prices that we cannot be involved in, such as plans and promotions offered by travel agencies or domestic or international reservation sites (Rakuten Travel, Booking.com, etc.) with their own discounts.
- Discounted prices by using other companies' own points or coupons.
- Prices based on government or local government travel assistance programs (coupons, discounts, etc.)
- Prices for which other companies' points or coupons are regarded as discounts.
- Prices that cannot be reserved on official websites, such as those that only accept reservations by phone.
- Prices on auction sites, joint purchase sites, etc.
- Package prices that include facilities, transportation, meals, etc. other than lodging.

Contact Us

CROSS Suites TOKYO ASAKUSA

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